Colorado’s Delivery System and Payment Reform working group represents an alliance of organizations focused on transforming the way health care is delivered and paid for in Colorado. We use the power of data and measurement, convening and expertise, alignment and shared purpose to accelerate efforts to improve the care and health of Coloradans while controlling costs.

### Key Partners
- Colorado Health Foundation
- Colorado Health Institute
- Center for Improving Value in Health Care
- Colorado Department of Public Health and Environment
- Colorado Regional Health Information Organization
- Colorado Department of Health Care Policy and Financing
- Colorado Coalition for the Medically Underserved
- Colorado Business Group on Health
- Quality Health Network
- Health Teamworks

### Accelerating the Triple Aim in Colorado

**Better Health For Our Population**

**Better Health Care For Individuals**

**Lower Costs For All**

### 2015 Initiatives

#### Care Transitions

**Issue:** Improving patients’ transitions between care settings will improve patient experience, reduce service duplication and lower costs.

**Goal:** Enhance coordination and communication among providers and care settings to improve performance on key metrics by 20% by 2020.

#### Emergency Department Utilization

**Issue:** Receiving care in appropriate settings leads to better health for individuals and lower costs for all.

**Goal:** Reduce avoidable ED volume by 10% by 2020.

#### Integrated and Coordinated Primary Care

**Issue:** Overall health will be improved by providing access to integrated primary care and behavioral health services.

**Goal:** 80% of Coloradans will have access to integrated physical and behavioral care by 2020.

### Building Blocks

#### Connections to Community

**Goal:** Strengthen the connection between the health care delivery system and community based health and social support services.

#### Practice Transformation

**Goal:** Enable health care providers to deliver evidence-based, coordinated care supported by payment systems that reward positive health outcomes.

#### Patient Engagement

**Goal:** Engage individuals to develop and participate in an improved health system.

#### Transparency and Reporting

**Goal:** Provide access to accurate and comparable information on health outcomes, health care quality and costs so Coloradans can make informed decisions.

#### Health Information Technology and Exchange

**Goal:** Develop information technologies to improve access to data, decision support and health outcomes.

#### Workforce

**Goal:** Ensure ready access to health care providers delivering the highest level and quality of care supported by their training and license.

#### Payment Reform

**Goal:** Accelerate momentum to payment systems that reward better health and improved patient experience while controlling costs.

#### Policy and Regulatory Changes

**Goal:** Build a policy environment that enables delivery system and payment reforms that create better health and better value for all Coloradans.
Connections to Community

Goal: Strengthen the connection between the health care delivery system and community-based health and social support services.

Strategies:
- Engage health care providers and community-based health and social support services to build relationships and increase referrals and care coordination for individuals.
- Involve all sectors of the community, including employers and other civic infrastructure, organizations, to develop innovative models and programs for their community.
- Align clinical services with community-based health improvement goals and efforts.

Practice Transformation

Goal: Enable health care providers to deliver evidence-based, coordinated care supported by payment systems that reward positive health outcomes.

Strategies:
- Engage providers and connect practices with resources that enable them to improve the flow and use of health data and improve quality of care.
- Develop telemedicine care process and culture and re-engineer workflow within practices.
- Build a technology platform necessary to succeed in new delivery and payment models.

Patient Engagement

Goal: Engage individuals to develop and participate in an improved health system.

Strategies:
- Engage patients in the design of programs targeted to improve health.
- Ensure individuals have tools and resources to choose and use their health coverage effectively and be wise consumers of health care services.
- Promote patient activation and use of information to strengthen their engagement with their health care providers and in the management of their own health.

Transparency and Reporting

Goal: Provide access to accurate and comparable information on health outcomes, health care quality and costs so Coloradans can make informed decisions.

Strategies:
- Improve consumer and employer interest and literacy about what questions to ask, where to look, and how to compare services and providers.
- Develop transparency and reporting tools that will convert complex data into information that is timely, credible, easily understood and can be shared.
- Ensure patients have access to their health data in multiple electronic modes.
- Ensure that all stakeholders have the evidence-based information and systems needed to identify Coloradans at risk for poor health or high service utilization so that appropriate prevention and interventions can be delivered.

Workforce

Goal: Ensure ready access to health care providers delivering the highest level and quality of care supported by their training and license.

Strategies:
- Build and amass data and literature to clearly identify health workforce needs.
- Increase education and training opportunities that develop skills and capacities to deliver team based care.
- Maximize the use of technology to expand access to services for rural and underserved Coloradans.
- Identify and create appropriate training for new members of the health care team including such roles as patient navigators, care coordinators, and community health workers.

Health Information Technology and Exchange

Goal: Develop information technologies to improve access to data, decision support, and health outcomes.

Strategies:
- Develop, deploy, and enhance technologies pursuant to accepted standards to help improve: identity of providers and patients, data input, collection, transmission, normalization, and aggregations.
- Provide actionable data and shared data systems to enhance the ability of key stakeholders to improve health and healthcare outcomes.
- Promote reporting data extraction standards and reporting standards to provide accurate and useable data for patients, providers, payers, communities and the state to establish benchmarks on quality and costs of care and inform real-time decision making.
- Promote affordable and interoperable technology solutions such that technology solutions can be shared among disparate platforms.

Payment Reform

Goal: Accelerate momentum to payment systems that reward better health, improved patient experience while controlling costs.

Strategies:
- Broaden access to the data necessary to develop and succeed in new payment models.
- Engage purchasers (both employers and consumers) to understand costs and cost drivers.
- Demand new payment models to drive competition on quality and reduce unwarranted clinical variation.
- Implement market and regulatory mechanisms that will foster adoption of new payment models.
- Promote common measures and shared data among payers to enable aligned payment approaches.

Policy/Regulatory Change

Goal: Build a policy environment that enables delivery system and payment reforms that create better health and better value for all Coloradans.

Strategies:
- Advocate for policy changes that will eliminate barriers and support achievement of delivery system and payment reform goals.
- Inform and collaborate with the Colorado Commission on Affordable Health Care to develop policy changes that support better health, better health care and lower costs.

Delivery System and Payment Reform Work Group

Accelerating the Triple Aim through Collective Impact